COMPANY NOTE **Estimate Change**

Netherlands | Financials | Banks

4 September 2018

Jefferies

Price target €19.20

Price €11.69^

ING Groep N.V. (INGA NA) **Better Visibility Ahead?**

Key Takeaway

We maintain a Buy rating as we expect positive triggers in Q4 results due to the Belgium integration, then further positive jaw effects in most activities by 2019. The early investments in digital banking made ING the most advanced leader, in our view. ING trades on 7.8x 2019E earnings or 0.9x 2019E PTNAV with an 11.3% 2020 RoTE, a 2.4% discount to the European average.

ING is one of the worst performers within European banks: YTD, it is down 25% and has underperformed the sector by 12.4% due to a number of factors: (1) delays in the expected crystallization of cost savings in domestic retail; (2) the expected earnings hit from a litigation fine due to issues with its client onboarding process; and (3) the group's exposure to Turkey. We think this is all priced in and, going forward, Q2 results and the legal settlement should bring better visibility on the group's earnings dynamic.

On the Q2 call, management was clear on cost synergies and time horizons. In Belgium, improvements are expected by Q4-18 with positive jaws to be delivered in most activities by 2019. Although the cost trajectory differs, the costs should increase in G&C to support revenue growth. In wholesale, if profitability increases, the front office costs could grow but should be offset by savings from further digitalisation.

On the litigation side, the €775m bill is higher than expected, but no cost increase is expected as regulatory cost is already factored in. The fine is a post-tax item for Q3-18, with a 24bp impact on CET1. In terms of dividend, the group stated that it will stick to its policy of provisioning for one-third of the previous dividend per quarter and, overall, it aims to increase the dividend gradually. We estimate management could keep the dividend flat at €0.67 (62% payout), slightly below consensus at €0.68 for 2018.

ING's exposure to Turkey is €15bn; €10bn is the balance sheet of the local subsidiary and the rest is from wholesale banking and treasury activities. The Turkish subsidiary accounted for 4% of 2017 group profits. In case of default or forced departure, ING Turkey's equity of €951m and €3.5bn of inter-group funding accounts for 9% of the group's TNAV and implies a capital hit of c.110bps. For details of the Turkish local operations of banks in our coverage, see our recent "Turkey comes home to roost" note.

We upgrade our underlying NI forecasts by 3.1% for 2018, 2.4% for 2019 and **2020 is broadly unchanged.** Post the litigation cost of €775m, our 2018E net income is actually down -12.3%. We are -1.4% below consensus for 2018, and +12.8% & +20.5% ahead in 2019 & 2020. PT maintained at €19.2 offering 66% potential upside.

EUR	Prev.	2017A	Prev.	2018E	Prev.	2019E	Prev.	2020E
Rev. (MM)		17,704.0	17,829.0	17,877.0	18,735.0	19,047.0	20,455.0	20,550.0
Dividend		0.67	0.68	0.67	0.81	0.83		0.97
Div. Yield		5.73%		5.73%		7.10%		8.30%
EPS								
FY Dec		1.22	1.24	1.09	1.45	1.49	1.68	1.67
FY P/E Rev: Bank only		9.6x		10.7x		7.8x		7.0x

Financial Summary	
Net Debt (MM):	€0.0
Market Data	
52 Week Range:	€16.69 - €11.60
Total Entprs. Value:	€45.4B
Market Cap.:	€45.4B
Shares Out. (MM):	3,885.0
Float (MM):	3,891.2
Avg. Daily Vol.:	14,921,070

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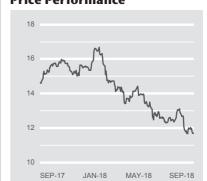
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Price Performance



^Prior trading day's closing price unless otherwise noted.

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ING Group

BUY: €19.2 Price Target in 12 months

Scenarios

Base Case

- 2020E EPS €1.67with 11% CAGR 2017E/2020E
- Growth breakdown: Retail 10%, Wholesale 8.7%, CC-5.5%, Group 10.4%
- 2020E underlying C/I ratio 51.5%

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- 2020E Dividend €0.97 assuming a 58% payout ratio
- 2020E group RoTE 12.1%
- 2020E Retail RoE 20%, Wholesale 12%
- 2020E CET1 ratio = 14%
- 2020E RWA €364bn
- Price target = €17.4 by 2019, 51% upside

Weighted PT in 12 months: €19.2, 66% upside (10% Bear case, 50% Base case, 40% Bull case)

Bull Case

- 2020E EPS €2.56 with 28% CAGR
- Growth breakdown: Retail 24.7%, Wholesale 25.9%, CC-6.9%, Group 26.9%
- 2020E underlying C/I ratio 43.5%
- 2020E Dividend €1.48 assuming a 58% payout ratio
- 2020E group RoTE 17.6%
- 2020E Retail RoE 29.6%, Wholesale 15.9%
- 2020E CET1 ratio = 13.7%
- 2020E RWA €391bn
 Price target = €23.4 by 2019, 103% upside

Bear Case

- 2020E adj EPS €1.28 with 1.6% CAGR
- 2020E underlying C/I ratio 53.6%
- 2020E Dividend €0.74 assuming a 58% payout ratio
- 2020E group RoTE 9.6%
- 2020E Retail RoE 14.4%, Wholesale 8.5%
- 2020E CET1 ratio = 12%
- 2020E RWA €394bn
- Price target = €10.8 by 2019, 7% downside

Investment Thesis / Where We Differ

- We expect the digital option to crystalize by 2019 and 2020 with the revenues accelerating on increased crossbuy potential; we also expect a C/I ratio of 48% by 2020; as such we are 12.8% and 20.5% ahead of consensus for 2019 and 2020 on the net income line
- We see a number of capital options ING can utilize post Basel IV clarity: organic growth, a dividend hike and some external growth. With a pro-forma CET1 of 13.9% in Q2-18 and an optimal cap of 14% by 2020, we have a payout to 58% by 2020 as we see no large distribution due to regulatory and public opinion pressures

Catalysts

- Progress with the investment program achieving cost synergies
- Q3 results 1 November

Long Term Analysis

B3 CET1 Ratio (2020e)	14%
Adjusted Revenue Growth (2017E-2020e)	5.3%
Adjusted Cost Income Ratio (2020e)	51.5%
Loan Growth (2017E-2020e)	3.6%

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ING P&L

Table 1: ING — P&L, data per sharo	2015	2016	2017	2018E	2019E	2020
Condensed P&L (€m)						
Total income	16,552	17,458	17,706	17,877	19,047	20,5
ow Domestic retail activities	6,949	7,010	6,942	6,796	7,114	7,5
ow Others retail activities	4,318	4,782	4,919	5,280	5,813	6,4
ow Wholesale activities	5,570	5,608	5,923	5,756	6,109	6,5
ow Corporate Line	- 285	59	- 78	65	11	
- Clean Revenues	16,401	17,345	17,622	17,857	19,047	20,5
Operating expenses	- 9,246	- 9,456	- 9,829	- 9,969	- 9,705	- 9,9
Gross operating income	7,306	8,002	7,877	7,907	9,341	10,58
Cost of risk	- 1,347	- 974	- 678	- 674	- 1,021	- 1,4
Operating income	5,959	7,029	7,198	7,233	8,320	9,1
Others non-operating items	0	0	0	0	0	<i>>,</i> 1.
Pre-tax income	5,959	7,029	7,198	7,233	8,320	9,1:
- Clean pre-tax income	6,428	7,859	8,160	8,246	8,852	9,1
•						
NET INCOME	4,529	4,177	4,957	4,364	5,971	6,6
Hybrid costs	- 90	- 135	- 170	- 185	- 185	- 1
Non-Bank contribution	- 520	475	- 52	33	-	
ING GROUP NET INCOME	3,919	4,517	4,735	4,212	5,786	6,49
- ING Group Net income Clean	4,136	4,966	5,098	5,017	5,453	6,0
GROUP Data per share	1.01	1.17	1 22	1.09	1.49	1.
Stated EPS (EUR)			1.22			
Clean EPS (EUR)	1.07	1.28	1.31	1.29	1.40	1.
Net DPS (EUR)	0.65	0.66	0.67	0.67	0.83	0.
					56%	
Pay-out ratio	64%	57%	55%	62%		58
Dividend Yield	6.4%	4.9%	4.4%	5.8%	7.2%	8.4
DVDC /FLID)	12.4	12.0	12.0	12.1	12.0	1.
BVPS (EUR)	12.4	12.9	13.0	13.1	13.8	14
TBVPS (EUR)	12.0	12.5	12.6	12.6	13.4	14
C DOUB Fit						
GROUP Equity	9.00/	0.20/	0.50/	0.20/	11 10/	11.0
Stated RoE	8.0%	9.3%	9.5%	8.3%	11.1%	11.8
Clean RoE	8.4%	10.2%	10.2%	9.9%	10.5%	10.9
Stated RoTE	8.4%	9.6%	9.8%	8.6%	11.5%	12.1
Clean RoTE	8.9%	10.5%	10.5%	10.3%	10.8%	11.3
GROUP Capital & Solvency (€ bn)						
CET1 capital FL B3	40.8	44.6	45.6	45.5	48.1	50
CET1 ratio FL B3	13.0%	14.2%	14.7%	14.1%	14.0%	14.0
FL B3 RWAs	313.8	314.3	309.9	322.4	343.1	364
Tier 1 FL B3 Capital	47.4	52.3	50.7	50.9	53.4	56
Tier 1 FL B3 ratio	15.1%	16.6%	16.4%	15.8%	15.6%	15.4
Capital Rotation (Rev./CET 1 Cap)	40.6%	39.2%	38.9%	39.2%	39.6%	40.4
capital Rotation (Rev./CET T Cap)	40.070	37.270	30.770	37.270	37.070	70.7
Group Key financial ratios						
Stated Revenues/average assets	1.83%	1.92%	2.05%	2.09%	2.16%	2.25
Clean Revenues/average Assets	1.81%	1.90%	2.04%	2.09%	2.16%	2.25
Stated Revenues/average RWA	5.28%	5.52%	5.71%	5.65%	5.72%	5.81
Clean Revenues/average RWA	5.23%	5.49%	5.68%	5.65%	5.72%	5.81
Stated Cost/Income	55.9%	54.2%	55.5%	55.8%	51.0%	48.5
Clean Cost/Income	56.4%	54.0%	55.0%	55.5%	53.5%	51.5
Stated LLP/avg loans	0.25%	0.18%	0.12%	0.12%	0.17%	0.23
Stated LLP/avg RWA	0.43%	0.31%	0.22%	0.21%	0.31%	0.40
oss absorption ratio vs Avg Ioans	1.73%	1.72%	1.73%	1.71%	1.60%	1.57
NII/average assets	1.47%	1.53%	1.58%	1.61%	1.68%	1.75
Group Key balance sheet items (€bn)						
oans and receivables due from customers	537	564	575	594	621	6
				1.8	1.8	1
ntangibles	16	1.5	1.3			
	1.6	1.5	1.5 846			
ntangibles FOTAL ASSETS Due to customers	1.6 842 509	1,042 523	846 540	864 556	898 556	9

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ING Summary	2015	2016	2017	2018E	2019E	2020
Ordinary shareholders' equity	47.8	49.8	50.4	50.7	53.6	56.7
Asset Quality						
NPL's / gross total loans (ex repos)	3%	2%	2%	2%	2%	2%
Coverage Ratio	38%	40%	40%	39%	39%	39%
GROUP Free cash flow (€bn)						
Gross free cash flow	2.3	4.4	5.3	2.7	3.4	4.0
Gross free cash flow / RWAs	0.7%	1.4%	1.7%	0.8%	1.0%	1.1%
Net free cash flow	- 0.2	1.9	2.7	0.1	0.1	0.2
Net free cash flow / RWAs	-0.1%	0.6%	0.9%	0.0%	0.0%	0.1%
Growth YoY (%)						
Revenues	8%	5%	1%	1%	7%	8%
Costs	3%	2%	4%	1%	-3%	3%
Gross Operating profit	16%	10%	-2%	0%	18%	13%
Provisions	-15%	-28%	-30%	-1%	51%	40%
Operating profit	26%	18%	2%	0%	15%	10%
Pre-tax profit	26%	18%	2%	0%	15%	10%
Bank Net Income	74%	-8%	19%	-12%	37%	12%
Group Net income	213%	15%	5%	-11%	37%	12%
Customer loans						
Total Assets	-15.2%	23.7%	-18.8%	2.1%	3.9%	3.6%
Due to customers	4.0%	2.8%	3.2%	3.0%	0.0%	0.0%
CET1 capital FL B3	27.5%	9.3%	2.2%	0.0%	5.6%	5.7%
FL B3 RWAs	4.3%	0.2%	-1.4%	4.0%	6.4%	6.2%
EPS	211.7%	14.9%	4.7%	-11.1%	37.2%	12.2%
DPS	441.7%	1.5%	1.5%	0.4%	24.0%	16.2%
TNAV per share	-1.1%	4.0%	0.8%	0.5%	5.9%	5.9%

Source: Jefferies estimates, company data

ING P&L Changes

Table 2: ING forecast changes

	Current JEF forecast (€m)				:(€m)	Changes from previous forecast (%)					JEF	JEF vs consensus (%)	
		2018		2019		2020	2018	. 2	2019	2020	2018	2019	2020
Total income		17,877		19,047	2	0,550	0.39	,	1.7%	0.5%	-0.3%	6 3.0%	7.4%
Operating expenses	-	9,969	-	9,705	-	9,967	-0.79	,	0.0%	1.3%	0.39	6 -2.9%	-0.9%
Gross operating income		7,907		9,341	10	,583	1.5%	, :	3.4%	-0.3%	-1.0%	11.2%	16.4%
Cost of risk	-	674	-	1,021	-	1,425	-7.69	1	13.5%	1.6%	4.49	6 -2.4%	10.4%
Profit before tax		7,233		8,320	9	,158	2.4%	, ;	2.3%	-0.6%	-9.4%	-1.0%	0.7%
Taxation	-	2,008	-	2,255	-	2,374	2.09	,	2.3%	-0.6%	1.5%	6 17.4%	18.5%
Minority interests	-	86	-	94	-	109	10.39	· -	-2.5%	-11.7%	-10.49	6 -1.4%	8.7%
Net result		4,397		5,971	6	,675	-12.3%	, ;	2.4%	-0.4%	-1.4%	12.8%	20.5%

Source: Jefferies estimates

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Company Description

ING Groep N.V.

ING Bank N.V. provides various banking services in the Netherlands, Belgium, Rest of Europe, North America, Latin America, Asia, and Australia. The company operates through Retail Netherlands, Retail Belgium, Retail Germany, Retail Other, and Wholesale Banking segments. It accepts current and savings accounts; and offers business lending, mortgage, and other consumer lending products. The company also provides payments and cash management, corporate finance, real estate, leasing, factoring, and treasury services, as well as equity and debt capital market solutions. It serves individuals, small and medium-sized enterprises, mid-corporates, financial institutions, governments, and supranational bodies. The company was incorporated in 1927 and is headquartered in Amsterdam, the Netherlands. ING Bank N.V. is a subsidiary of ING Groep N.V.

Company Valuation/Risks

ING Groep N.V.

We applied several valuation methodologies - P/E, P/TBV (Gordons Growth), P/PPP and sum of the parts. The valuation blend is based on a mix of Bull (40%), Bear (10%) & Base (50%) scenarios. No structural discount or premium applied. Risks: a slower implementation of the plan than expected, which would delay the cost synergies, litigation risks and slower European macro.

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Investment Recommendation Record

(Article 3(1)e and Article 7 of MAR)

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Recommendation Published Recommendation Distributed September 4, 2018, 07:49 ET. September 4, 2018, 07:49 ET.

Explanation of Jefferies Ratings

Buy - Describes securities that we expect to provide a total return (price appreciation plus yield) of 15% or more within a 12-month period.

Hold - Describes securities that we expect to provide a total return (price appreciation plus yield) of plus 15% or minus 10% within a 12-month period. Underperform - Describes securities that we expect to provide a total return (price appreciation plus yield) of minus 10% or less within a 12-month period.

The expected total return (price appreciation plus yield) for Buy rated securities with an average security price consistently below \$10 is 20% or more within a 12-month period as these companies are typically more volatile than the overall stock market. For Hold rated securities with an average security price consistently below \$10, the expected total return (price appreciation plus yield) is plus or minus 20% within a 12-month period. For Underperform rated securities with an average security price consistently below \$10, the expected total return (price appreciation plus yield) is minus 20% or less within a 12-month period.

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Jefferies Franchise Picks include stock selections from among the best stock ideas from our equity analysts over a 12 month period. Stock selection is based on fundamental analysis and may take into account other factors such as analyst conviction, differentiated analysis, a favorable risk/reward ratio and investment themes that Jefferies analysts are recommending. Jefferies Franchise Picks will include only Buy rated stocks and the number can vary depending on analyst recommendations for inclusion. Stocks will be added as new opportunities arise and removed when the reason for inclusion changes, the stock has met its desired return, if it is no longer rated Buy and/or if it triggers a stop loss. Stocks having 120 day volatility in the bottom quartile of S&P stocks will continue to have a 15% stop loss, and the remainder will have a 20% stop. Franchise Picks are not intended to represent a recommended portfolio of stocks and is not sector based, but we may note where we believe a Pick falls within an investment style such as growth or value.

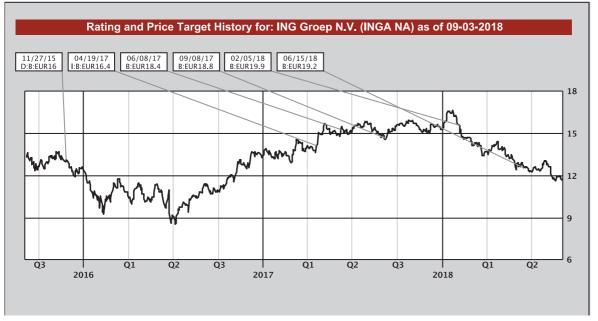
Risks which may impede the achievement of our Price Target

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Notes: Each box in the Rating and Price Target History chart above represents actions over the past three years in which an analyst initiated on a company, made a change to a rating or price target of a company or discontinued coverage of a company.

<u>Legend:</u>

I: Initiating Coverage

D: Dropped Coverage

B: Buy

H: Hold

UP: Underperform

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			IB Serv./Pa	ast 12 Mos.	JIL Mkt Se	erv./Past 12 Mos.
Rating	Count	Percent	Count	Percent	Count	Percent
BUY	1129	54.28%	84	7.44%	14	1.24%
HOLD	828	39.81%	18	2.17%	1	0.12%
UNDERPERFORM	123	5.91%	0	0.00%	0	0.00%

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