



PRESS RELEASE

12 January 2015

The city of Calais has awarded the public services drinking water contract to LYONNAISE DES EAUX, a subsidiary of SUEZ ENVIRONNEMENT, for a period of twelve years and a total amount of €79 million.

The core values of the contract, which will commence in February, 2015, revolve around the preservation of water resources and improving the quality of service to the people of Calais.

According to Natasha Bouchart, Mayor of Calais, *"For an issue as important as drinking water, it is necessary to depend on recognized expertise to achieve both viable preservation of resources in the medium term and services to inhabitants. The City wants to attain the best water quality with a reliable partner that is capable of innovation. This new contract with LYONNAISE DES EAUX is particularly satisfactory to me as it will provide a high level of service quality to the people of Calais."*

Philippe Maillard, CEO of LYONNAISE DES EAUX, added *"The distinction of Calais is its implementation of a genuine and dynamic process for preserving both water sources and the effectiveness of its assets over the medium and long terms. We are proud to remain the partners of the city of Calais and to assist in the achievement of this process."*

SMART TECHNOLOGIES AT WORK TO PRESERVE WATER RESOURCES

The city of Calais has been committed to a water preservation program in its perimeter for several years now using the Aquadvanced™ technology developed by SUEZ ENVIRONNEMENT to strengthen performance in its drinking water system. The Aquadvanced™ technology is used to measure flows, pressure and use of water in order to rapidly identify malfunctions. Through this system-wide visualization method in real time, leaks can be rapidly located and repair operations optimized. All data collected through Aquadvanced™ are processed and analyzed to provide the municipality with a decision support tool in its investment policies.

IMPLEMENTATION OF REMOTE METER READING TO ENSURE BETTER CONTROL OF WATER USE FOR THE PEOPLE OF CALAIS

The people of Calais will be able to remote read their water meters beginning in 2015. Remote meter reading technology participates in the city's water preservation effort and in controlling water use by consumers by actively combating leak prevention.

Through this technology, water utilities users will be able to monitor consumption in real time via a dedicated internet site and will thus better control their invoices. Remote meter reading is also useful in sending emails or texts rapidly where abnormal usage triggers suspicion of a leak. Persons need not be present at home to read the meter. There will no longer be invoicing based on estimates as all invoices will reflect actual use.

A PROGRAM TO PROMOTE DRINKING WATER FROM THE TAP: REDUCING THE TASTE OF CHLORINE IN WATER AND AWARENESS

In an effort to constantly improve how tap water tastes, Lyonnaise des Eaux will be setting up a program to reduce the tang of chlorine in water as perceived by consumers. The precise real time knowledge of the water system will assist in optimizing quantities of chlorine to guarantee quality of the water, by using the right prescribed amounts in the right locations at the right time.

Awareness campaigns will be carried out to promote the consumption of tap water, featuring the installation of drinking fountains in the city, distribution of carafes to all inhabitants, and other actions.

Also, mediation procedures involving 7,000 households will be commenced in partnership with the FACE foundation (Anti-Exclusion Action Foundation) to promote the use of the new services being offered and to encourage good water saving practices.

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Lyonnaise des Eaux

Lyonnaise des Eaux, a subsidiary of SUEZ ENVIRONNEMENT, employs 12,100 persons, distributes drinking water to 12 million inhabitants and purifies the waste water of over 9.4 million people in France.

The protection of water resources in terms of quantity and quality is at the core of its concerns. In order to collectively guarantee the future of water supplies, Lyonnaise des Eaux launched its Contract for water quality in November, 2011, a modernized partnership with municipalities that contains original proposals in the areas of governance, innovation and economic models. The effectiveness of its commitments was placed under the control of Vigeo, a non-financial independent rating agency.

SUEZ ENVIRONMENT

Natural resources are finite. SUEZ ENVIRONNEMENT (i.e. Paris: SEV and Brussels: SEVB), and its subsidiaries work on a daily basis to meet the challenge of protecting resources by providing innovative solutions to millions of people and to industry. SUEZ ENVIRONMENT supplies drinking water to 92 million people, waste water treatment to 65 million people and waste collection services to nearly 52 million people. The 79,550 SUEZ ENVIRONMENT employees located on five continents make the company the world leader exclusively dedicated to the water and waste services business. In 2013, SUEZ ENVIRONMENT generated revenues of €14.6 billion.