



PRESS RELEASE

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LYONNAISE DES EAUX, A SUEZ ENVIRONNEMENT SUBSIDIARY, WINS A REMOTE METER READING CONTRACT IN MULHOUSE AND GOES OVER THE ONE MILLION MARK FOR SMART METERS INSTALLED IN EUROPE

As part of its “smart city” programme, the City of Mulhouse is investing in innovations to improve the quality of life of its residents. Its Water Authority, which oversees water distribution in Mulhouse and in 13 municipalities in the Mulhouse metropolitan region (194,000 people), has chosen to install the remote meter reading solution offered by Lyonnaise des Eaux for all of its subscribers in Mulhouse, the region’s core city, by the end of 2015.

The City of Mulhouse has selected a consortium made up of Lyonnaise des Eaux and its subsidiaries Ondeo Systems and Ocea Smart Building for its turnkey remote meter reading solution. This €3.5 million contract involves deploying remote reading capability within the next two years for all of Mulhouse’s water authority’s subscribers, in all 16,000 meters, and providing the community with remote customer-management services.

This contract is part of a dynamic, socially-oriented innovation programme launched by the City of Mulhouse to offer resident-focused services. It is the biggest remote meter reading contract ever awarded to Lyonnaise des Eaux by a municipal administration.

REMOTE METER READING IN MULHOUSE: IMPROVING SERVICE QUALITY FOR USERS AND PROTECTING WATER RESOURCES

This remote meter reading solution will improve service quality for users in several ways. It will allow municipal authorities to help Mulhouse residents to manage their water consumption on a daily basis and to alert them if leaks are suspected in their homes. The bill will now be based on actual rather than estimated consumption. And lastly, needing to be at home to have the meter read will no longer be necessary, as this can now be done automatically and remotely.

For the City of Mulhouse, this solution will enable it to monitor in real time the efficiency of its drinking water network, to conserve water resources, and to achieve the associated savings.

LYONNAISE DES EAUX STRENGTHENS ITS POSITION AS THE LEADER IN REMOTE METER READING IN EUROPE IN A HIGH-POTENTIAL MARKET

Since it was founded in 2009, Ondeo Systems, a subsidiary of Lyonnaise des Eaux, has experienced rapid growth in the remote meter reading market in Europe, driven by the segment’s strong expansion and by opting for long-range technology¹ which it has pioneered in Europe. This solution stands out by its interoperability (water, domestic hot water, gas², electricity, etc) and the absence of intermediate equipment, which simplifies its deployment in the field.

¹ Solution based on the European frequency 169 MHz, which is freely available and reserved for remote meter reading applications (Directive 2005/928/EC)

² In June 2012, Ondeo Systems was awarded the design and specification contract for GrDF’s remote meter reading system.

This month, Ondeo Systems set a new growth target of 1 million smart meters installed – 700,000 in France, 135,000 in Spain, and 175,000 in Malta – thus confirming its leadership in the European remote meter reading market. The implementation of this technology by an increasing number of cities, such as Mulhouse, Hyères, Cholet, Orléans and Grasse, is a testament to the reliability and benefits offered by this remote meter reading solution for municipalities and end users.

Committed to sustainable water management, SUEZ ENVIRONNEMENT has made Smart Water solutions one of its strategic development goals. Based on this market's growth, estimated to be US\$20 billion for the water segment by 2020³, the Group is projecting that its turnover will increase annually by more than 10% between 2012 and 2016.

Discover the benefits of smart metering on [video](#).

ONDEO SYSTEMS

An expert in the development of technological solutions and in information systems engineering for the environment, Ondeo Systems was created in 2009 from the merger of several SUEZ ENVIRONNEMENT and LYONNAISE DES EAUX centres of expertise in industrial and technical data processing. Ondeo Systems has proven know-how in the development of real-time guidance systems of water and sanitation networks and multi-fluid smart metering solutions. Present in France and very active abroad, Ondeo Systems employs 140 engineers and experts.

LYONNAISE DES EAUX

Lyonnaise des Eaux, a subsidiary of SUEZ ENVIRONNEMENT, has 12,000 employees, supplies drinking water to 12 million residents and provides wastewater treatment for more than 9.4 million people in France. Protecting the quantity and quality of water resources is at the core of its concerns. In order to collectively ensure the future of water, Lyonnaise des Eaux launched the Contract for Water Health in November 2011, a modernised partnership with local authorities that provides innovative suggestions in terms of governance, innovation and economic models. The effectiveness of its commitments is supervised by Vigeo, an independent extra-financial rating agency.

SUEZ ENVIRONNEMENT

Natural resources are not infinite. Each day, SUEZ ENVIRONNEMENT (Paris: SEV, Brussels: SEVB) and its subsidiaries deal with the challenge of protecting resources by providing innovative solutions to industry and to millions of people. SUEZ ENVIRONNEMENT supplies drinking water to 91 million people, provides wastewater treatment services for 63 million people and collects the waste produced by 57 million people. SUEZ ENVIRONNEMENT has 79,550 employees and, with its presence on five continents, is a world leader exclusively dedicated to water and waste management services. In 2012, SUEZ ENVIRONNEMENT generated revenues of EUR 15.1 billion.

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³ Global Water Intelligence - 2020