

## **SUEZ ENVIRONNEMENT**

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## **PRESS RELEASE**

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### **SUEZ ENVIRONNEMENT wins the SMGSEVESC public water supply outsourcing contract, through its subsidiary Lyonnaise des Eaux**

**The contract is worth €250 million over 12 years**

**The *Syndicat Mixte pour la Gestion du Service des Eaux de Versailles et Saint-Cloud* (SMGSEVESC, Versailles and Saint-Cloud joint service for water management) has decided to entrust Lyonnaise des Eaux, a subsidiary of SUEZ ENVIRONNEMENT, with the management of its public drinking water supply service for 22 of the municipalities<sup>1</sup> that it represents (serving nearly 400,000 inhabitants). The contract provides for renewed governance, enhanced water quality and taste for users, and intelligent technologies to support network performance.**

#### **RENEWED GOVERNANCE TO INCREASE SHARING AND RESPONSIVENESS**

New rules will be introduced for management of the water service, to strengthen the local authority's control over its water supply service.

A new company, Société des Eaux de l'Ouest Parisien, will be specially formed for the contract by January 2015. An economic regulation mechanism will also be introduced, including provision for sharing any productivity gains with the local authority.

In addition, a governance committee will be appointed, comprising elected officials, SMGSEVESC representatives and members of the specially formed company. Its tasks will be to oversee compliance with contractual commitments and to report to the local authority on the performance of the outsourced service.

#### **IMPROVED WATER TASTE AND QUALITY: A NEW, USER-FOCUSED SERVICE**

A collective decarbonation solution and a new chlorination system will be introduced to enhance water quality and taste.

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<sup>1</sup>The municipalities served by the *Syndicat Mixte pour la Gestion du Service des Eaux de Versailles et Saint-Cloud* (SMGSEVESC) are: Garches, Marnes-la-Coquette, Saint-Cloud, Vaucresson, Ville-d'Avray, Bailly, Bois d'Arcy, Buc, Fontenay le Fleury, La Celle-Saint-Cloud, Le Chesnay, Rennemoulin, Louveciennes, Noisy-le-Roi, Rocquencourt, Saint-Cyr-l'Ecole, Toussus-le-Noble, Versailles, Guyancourt, Montigny-le-Bretonneux, Trappes and Voisins-le-Bretonneux. The new outsourcing agreement covers all the SMGSEVESC member municipalities, with the exception of Bougival and Châteaufort.

From 2017, decarbonation will provide all service users with soft water and reduce the inconvenience and additional costs associated with limescale: premature wear of household appliances, increased energy costs, and so on.

The taste of chlorine will be diminished with the use of chlorination relay stations at six points on the network, which will enable a reduction in the chlorine level on output from the plant.

### **AQUA 360: COMBINING SMART TECHNOLOGIES FOR A COMPREHENSIVE OVERVIEW OF WATER SUPPLY ON THE SMGSEVESC'S TERRITORY**

The SMGSEVESC is committed to a policy of comprehensive water management, to plan and anticipate the water supply for its territory and secure the conservation of its resource. As a pioneering local authority in terms of intelligent water network management, the SMGSEVESC wanted to pursue this approach further. To support the local authority, Lyonnaise des Eaux has developed Aqua 360, a water supply management centre which provides SMGSEVESC with a comprehensive overview of the large water cycle on its territory. Aqua 360 provides real-time monitoring of plant operations and the distribution network, as well as the indicators associated with the user relationship (number of calls to the customer service centre, etc.). This centralised overview means that staff's work can be optimised, to increase responsiveness for all operations on the ground.

Aqua 360 is based on the Aquadvanced™ technology developed by SUEZ ENVIRONNEMENT specifically to optimise the performance of drinking water networks. The management centre offers real-time monitoring of the network by measuring the flow, pressure, and flow rate of the water and helps to identify any defects, such as leaks or problems with water pressure or quality, as quickly as possible. All the data collected is processed and analysed, providing the local authority with decision support in its choice of investments, and the option of optimising the energy consumption of its water supply service.

### **AN AMBITIOUS PROGRAMME TO COMBAT LEAKS**

Combating leaks is a priority for the local authority, which is committed to achieving a network yield of at least 90%. As a result, the distribution network will be installed with 500 leak sensors which will provide continuous monitoring of particularly vulnerable networks. The data transmitted by these sensors will be analysed in real time through the Aqua 360 management centre. Defects linked to leaks can thus be identified immediately, with the associated repairs being made as soon as possible.

This new outsourcing initiative also sees the SMGSEVESC embarking on an extensive programme of pipeline renewal, to guarantee network performance.

**Images available in the dedicated press newsroom: <http://newsroom.suez-environnement.fr/>**

### **Lyonnaise des Eaux**

*Lyonnaise des Eaux, a subsidiary of SUEZ ENVIRONNEMENT, has 12,000 employees, supplies drinking water to 12 million residents and provides wastewater treatment for more than 9.4 million people in France.*

*Conserving the quantity and quality of water resources is at the heart of its concerns. To guarantee the future of water on a collective basis, in November 2011, Lyonnaise des Eaux launched the Contract for Water Health, a modern partnership with local authorities that offers innovative proposals for governance, innovation, and business models. The effectiveness of its commitments is monitored by Vigeo, an independent extra-financial rating agency.*

**SUEZ ENVIRONNEMENT**

*Natural resources are not infinite. SUEZ ENVIRONNEMENT (Paris: SEV, Brussels: SEVB) and its subsidiaries are committed to meeting the daily challenge of conserving resources by providing innovative solutions to industry and to millions of people. SUEZ ENVIRONNEMENT supplies drinking water to 92 million people, provides sanitation services for 65 million people and collects the waste produced by 52 million people. SUEZ ENVIRONNEMENT has 79,550 employees and, with a presence on five continents, is a world leader exclusively dedicated to water and waste management services. In 2013, SUEZ ENVIRONNEMENT generated revenues of EUR 14.6 billion.*

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